

Updated: March 19, 2020

## GENERATION NANNY, MATCH-MAKING SERVICES

### FAMILY FAQ'S

#### **How does this work? Do I need to pay for anything?**

My retainer fee for the Family is \$100.00 paid upfront before I start the matching process. I do not charge the nanny/sitter. I can send you a Paypal request to your email and Venmo is also an option for accepting payments.

#### **Can I get a refund if something doesn't work out?**

I will refund your money if ANYTHING falls through on the nanny-side of things; if they call out/get another job/fall sick/etc. and they need the cancel up to 24 hours BEFORE their first day of work. Once the nanny/sitter has their first day of work with you, the fee is non-refundable.

In addition, Families have up to 48 hours to cancel Generation Nanny services after paying the \$100.00 fee. I know plans can change, especially right now, but I will get started right away finding your family the best match possible and should have someone within 3-4 days.

#### **What is Generation Nanny/Audrey's role in all of this?**

Generation Nanny AKA Audrey, offers matching services, referral services, and coordinating/consulting services. Generation Nanny does not represent the nanny/sitter as their employer. The Family is the employer and will be 100% responsible for the details of the arrangement with their employee, the Nanny/Sitter. Audrey can deliver coordinating/consulting services for additional fees.

#### **How do I make all of this legit with the nanny/sitter?**

There is a [template nanny/family agreement on my website](#) that Families should use when discussing their childcare arrangements with their nanny/sitter. One of my major efforts in starting my business is to legitimize the nanny/sitter job and therefore, I am providing this FREE template to whomever may need to use it. I can coordinate this further for a fee if the family is interested in this service.

#### **Who is Audrey Brazeel?**

Hello! My name is Audrey Brazeel, I was a nanny for about 4 years for 7 different families in Denver, California, and Mississippi! I moved to Austin with my husband about 3 years ago and now I work at Facebook full-time and I run my Generation Nanny match-making business on the side.

I ramped up my services in Austin in the midst of school closures because of the COVID-19 virus and the need for social-distancing measures. I hope that my services can help families get the temporary help they need, and also give local college students and women who have been laid off recently, a way to make money.

#### **What else does Generation Nanny do?**

- I do plan to continue match-making for temporary and permanent arrangements
- I am compiling a list of reliable babysitters so I am excited to stay connected with families so they can utilize this list in the future – more info to come!
- I wrote a book called Generation Nanny, it'll be on Amazon as soon as May 2020
- I am starting to do speaking engagements – most recently with Young Women's Alliance in Austin (May date TBD)
- I will start offering mentoring and coaching for young women, resume and storytelling workshops, and nanny 101 workshops for women interested in being a nanny this Summer 2020!