

Updated: APRIL 2, 2020

GENERATION NANNY, MATCH-MAKING SERVICES

FAMILY FAQ'S

How does this work? Do I need to pay for anything?

My retainer fee for the Family is \$100.00 paid upfront before I start the matching process. I do not charge the nanny/sitter. I can send you a Paypal request to your email and Venmo is also an option for accepting payments.

Can I get a refund if something doesn't work out?

I will refund your money if ANYTHING falls through on the nanny-side of things. Once the nanny/sitter has their first day of work with the Family, the fee is non-refundable. If the Nanny/Sitter calls out/gets another job/falls sick/etc. and cancels the arrangement, I will refund up to 24 hours AFTER their first day of work.

In addition, Families have the same 24 hour window after the first day of work to cancel Generation Nanny services and receive a refund.

What does the \$100.00 fee pay for?

1. Generation Nanny's expertise and network of available nannies/sitters
2. Consulting and coordinating family needs - emails and phone calls to find the right Match for you!
3. Nanny/Sitter research and initial interviews to find your Match
4. Introducing the Family with the Nanny/Sitter and constructing a personalized Nanny Agreement
5. A copy of an editable version of a Nanny Agreement for future use
6. Happiness!

What is Generation Nanny/Audrey's role in all of this?

Generation Nanny AKA Audrey, offers matching services, referral services, and coordinating/consulting services. Generation Nanny does not represent the nanny/sitter as their employer. The Family is the employer and will be 100% responsible for the details of the arrangement with their employee, the Nanny/Sitter. Audrey can deliver coordinating/consulting services for additional fees.

How do I make all of this legit with the nanny/sitter?

There is a [template nanny/family agreement on my website](#) that Families should use when discussing their childcare arrangements with their nanny/sitter. One of my major efforts in starting my business is to legitimize the nanny/sitter job and therefore, I am providing this FREE template to whomever may need to use it. I can coordinate this further for a fee if the family is interested in this service.

Who is Audrey Brazeel?

Hello! My name is Audrey Brazeel, I was a nanny for about 4 years for 7 different families in Denver, California, and Mississippi! I moved to Austin with my husband about 3 years ago and now I work at Facebook full-time and I run my Generation Nanny match-making business on the side.

I ramped up my services in Austin in the midst of school closures because of the COVID-19 virus and the need for social-distancing measures. I hope that my services can help families get the temporary help they need, and also give local college students and women who have been laid off recently, a way to make money.

What else does Generation Nanny do? I wrote a book called Generation Nanny- it'll be on Amazon as soon as May 2020. I will start offering mentoring and coaching for young women, resume and storytelling workshops, and nanny 101 workshops for women interested in being a nanny this Summer, 2020!